



Terms and Conditions

- ❖ For the purpose of these terms and conditions the “customer” is the person who brings their clothes and accessories into the *Dress for Less* shop. The “shop” is the *Dress for Less* shop.
- ❖ We welcome customers with 50/50 items for sale to come to the shop between 10.30am and 3.00pm on standard opening days. However, should you have more than **eight** items, a prior appointment, at a mutually convenient time, will be necessary. We are usually unable to accept more than eight items without an appointment.
- ❖ *Dress for Less* specialises in quality merchandise, stocking designer and high-end fashion labels. To maintain this standard we are unable to accept lower budget brands or supermarket labels.
- ❖ In order to accept items, we ask that all items of clothing and accessories are in immaculate (as new) condition. As such, they would all be clean and free from stains, blemishes, damage or tainted by smoke or other odours. Garments must be no older than **two years** unless otherwise agreed with *Dress for Less*.
- ❖ All items of clothing and accessories should be brought into the shop on a seasonal basis. As a general guide, we accept spring items from February, summer items from April and autumn/winter from September.
- ❖ We are only able to accept items that meet these criteria and therefore reserve the right to refuse any items which, we feel do not meet these standards.
- ❖ Goods are sold on a commission basis; 50% of the sale value achieved is paid to the customer.
- ❖ Items are on sale within the shop for a period of **six weeks** (unless otherwise agreed by *Dress for Less*).
- ❖ When the items are brought into the shop, an itemised receipt will be issued. The receipt confirms the terms and conditions of accepting the items and must be signed by the customer. It details all items accepted for sale, the agreed amount they will be priced at, your unique customer reference number and the date by which any unsold items must be collected. Please retain your copy of the receipt in a safe place as proof of commission entitlement and garment ownership.
- ❖ Commission will only be paid in one sum for the whole receipt. The commission will be paid per the printed policy shown at the shop applicable at the time of collection either through cash, debit/credit card refund or cheque dependent on the amount due. If a cheque is issued it can either be collected from the shop or sent by post to the address given on the initial receipt.
- ❖ Commission owed will be held for **two months**; after which, if uncollected, will be donated to the shop.
- ❖ Unsold items must be collected within **fourteen days** of the collection date stated on the receipt issued. We will not issue any reminder to collect unsold items due to the large volume of customers we are lucky enough to attract. It is therefore your responsibility to collect any unsold items from *Dress for Less* within the **fourteen days** of the **date agreed on the initial receipt**. Any items not collected within the **fourteen day** period will be donated to the shop. If there is a genuine reason why items cannot be collected within this period, please contact us to make alternative arrangements.
- ❖ Every care will be taken of items; however, goods left for sale are left at owner’s risk. *Dress for Less* accepts no responsibility for articles left on the premises. For the avoidance of doubt, no compensation will be offered for any items lost.
- ❖ All profits generated by *Dress for Less* are donated to *Sight for Wight*, Registered Charity No. 1149415.

Thank you very much for your support!